The evolution of the Afterpay Card product and ongoing go-to-market program.

Better for the customer

- A simpler and faster way to pay in-store
- Pay with the Afterpay Card like any other card payment, all on your mobile device
- More consistent customer experiences at checkout

Better for the merchant

- Accept Afterpay just like any other card payment
- No unique POS integration required to set up or to maintain
- Easier for frontline teams, with sales and refunds processed in a familiar way
- The ability to process returns for in-store and online purchases

Afterpay users are setting-up Afterpay Card

75%

of in-store users since July 2020

98%

of in-store users since March 2021

afterpay<>

A national consumer marketing and communications program, delivering over 60m impressions



In-centre OOH media to drive awareness and education to over 10m

Digital advertising delivering 50m+ impressions to drive adoption and education

Social content program to drive education engaging over 25k

In-centre activations reaching 400k



March 2021

An in-app and lifecycle communications program to drive adoption and education.



Lifecycle CRM program achieving over 1m engagements

Easy just got easier.

Paying with Alterpay just got easier, thanks to the
Alterpay Gard in Apple Pay, which has replaced the
barcoad system of shopping in etrors. Set up is fast a
simplist to a visual card you add to Apple Walter from
the Alterpay app.

How to set up Afterpay Card in Apple Pay.



45k Consumer incentives to drive Afterpay Card adoption

Push and in-app messaging for Card adoption and education

Im+ service messages delivered across the payment journey



August 2021



Elevated product education across owned channels including CRM, site, in app, social, and in-store



Improved dedicated landing page to educate customers

Customer comms to drive awareness of where to shop in-store



Evergreen lifecycle comms to drive retention + engagement



August 2021 Enhar

Enhanced product features and experience to ensure a seamless customer experience.



App redesign to improve customer usability + experience

Error messaging & prompts in app to educate on card usage





October 2021

Thank you.